



is proud to present

Cultural Sensitivity Begins with a Listening Presence

Chris Auer, RN, IBCLC
Cincinnati, OH

August 7, 2018

6:00 – 6:30 pm Networking and Dinner
6:30—7 pm KLIC Meeting
7 - 8 pm CE Presentation



Norton Women's & Children's Hospital,
Medical Plaza 1, Lower Level Room D
[3999 Dutchmans Lane](#), Entrance #1
Park in garage or parking lot, Go to lower level.

Dinner provided by KLIC. RSVP for Dinner **by August 3** to Robin Gillespie, KLIC Secretary, at robin.gillespie@louisvilleky.gov. Please inform us of any dietary needs when you RSVP.

This presentation applies the principles of cultural awareness with the skills of reflective listening to establish the framework for how these create a healing capacity of presence to help mothers and families move forward on their parenting journey.

Chris Auer has been a board-certified Lactation Consultant for 25 years and a registered nurse for 43 years, working in a tertiary, teaching hospital in an urban setting. She has cared for Mother's from over 84 countries, socio-economic and racial backgrounds and from many walks of life.

This presentation will prepare the learner to:

1. Describe 3 aspects of holistic care of a mother.
2. Name 2 scenarios where upon reflection implicit bias could have been operative in your practice.
3. Describe 3 factors associated with patient satisfaction that parallel being present.
4. Define what it means to be present in a therapeutic relationship.
5. Describe 2 examples of cultural practices that are not the norm for the majority American culture that could this be misunderstood.

CEUs and CERPs will be provided upon program completion. Free to KLIC members, \$10 for CEUs/CERPs, \$5 for dinner only. Pre-registration is requested but not required for KLIC programs. Contact Lindsay Bilyeu at Lindsay.bilyeu@louisvilleky.gov or 502-930-1780 with questions about the program, location or weather/cancellation questions. In the case of severe weather, KLIC reserves the right to postpone and/or cancel the presentation. This presentation is approved by the Kentucky Board of Nursing (KBN) for 1.5 "Contact Hours", provider # 5-0033, expiration date 12-31-19. E-CERPs have been requested from IBLCE.